

Privacy Policy for TPN Application

Last Updated: 30 September 2025

This Privacy Policy describes how Taofu B.V. ("we", "us", or "our") collects, uses, and handles your personal information when you use our VPN application and visit our website. Our entity, Taofu B.V., is registered in Amsterdam, The Netherlands, and we are committed to protecting your privacy in accordance with Dutch law and the General Data Protection Regulation (GDPR).

1. Data Controller

The entity responsible for your information is:

Taofu B.V.

Amsterdam, The Netherlands

Email: contact@taoprivatenetwork.com

2. Our Commitment to Your Privacy: A No-Log VPN Service

We have a strict no-logs policy. When you use our VPN service, we do **not** log, monitor, or store any of the following:

- Your browsing activity
- The websites you visit
- The content you download or view
- Your DNS queries
- Your original IP address while connected to the VPN

Our systems are designed to ensure we do not have data about your online activities.

3. Personal Data We Collect and Why

We collect the minimum amount of data required to provide and improve our service.

A. Information you provide to us:

- **Email Address:** We collect your email address when you create an account. This is used for account management, communication, and customer support.
- **Payment Information:** When you make a purchase, our third-party payment processors handle the transaction. We do not store your full credit card details. We do store information related to the transaction, such as an invoice number, a link to the invoice, and the total amount paid for accounting and support purposes.

B. Information we collect automatically:

- **One-time IP Address Registration:** When you sign up for our service, we register your IP address one time only. This is for fraud prevention and to protect your account during the initial registration process. This IP address is not stored or linked to your future VPN activity in any way. We do not track your IP address from our website.

- **Unique Device Identifier:** We may store a unique identifier that is created upon the installation of our application on your device. The sole purpose of this identifier is to check if your connection to our service is still active and to manage the number of concurrent connections on your account.
- **Website Analytics:** We use anonymous, aggregated analytics on our website to understand user trends and improve our website. This data is not linked to individual users or their personal accounts.

We do not collect information on bandwidth consumption. This is managed by our partner, the TAO Private Network API, which has its own privacy practices.

4. Legal Basis for Processing Your Data

We process your personal data based on the following legal grounds:

- **Contractual Necessity:** We process your email address and payment information to fulfill our contract with you (i.e., to provide the VPN service).
- **Legitimate Interests:** We process certain data for fraud prevention and to maintain the security and functionality of our service.

5. Data Security

We implement strong security measures to protect your personal information. This includes encryption and access controls to safeguard the limited data we hold. However, no method of transmission over the Internet or method of electronic storage is 100% secure.

6. Data Retention

We retain your personal information only for as long as is necessary to provide our service to you and for our legitimate business purposes, such as complying with legal obligations. Account information is retained as long as your account is active.

7. Your Privacy Rights

Under the GDPR, you have the following rights regarding your personal data:

- **Right to Access:** You have the right to request a copy of the personal information we hold about you.
- **Right to Rectification:** You have the right to have any inaccurate or incomplete personal data corrected.
- **Right to Erasure (Right to be Forgotten):** You can request that we delete your personal data. To do so, please send a request to our contact email. We will process your request and delete your information within **4 weeks**, provided we are not legally required to retain it.
- **Right to Restrict Processing:** You have the right to request the restriction of processing of your personal data in certain circumstances.
- **Right to Data Portability:** You have the right to receive your personal data in a

structured, commonly used, and machine-readable format.

- **Right to Object:** You have the right to object to the processing of your personal data.

To exercise any of these rights, please contact us at **contact@taoprivatenetwork.com**.

8. Third-Party Services

We use third-party services for payment processing. These services have their own privacy policies, and we recommend that you review them. We do not share your personal data with any other third parties, except as required by law.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website and, where appropriate, through email.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at **contact@taoprivatenetwork.com**. We do not offer an online chat or helpdesk; all inquiries will be handled via email.