# Terms and Conditions for TPN Application

Last Updated: 30 September 2025

These Terms and Conditions ("Terms") govern your use of the VPN services, applications, and website (collectively, the "Service") provided by Taofu B.V., a company registered in Amsterdam, The Netherlands ("we", "us", or "our").

By creating an account and using our Service, you agree to be bound by these Terms. If you do not agree to these Terms, you may not use the Service.

#### 1. Your Account

To use our Service, you must create an account. You are responsible for providing accurate and up-to-date information, including your email address. You are also responsible for safeguarding your account password and for all activities that occur under your account. You must notify us immediately of any unauthorized use of your account.

#### 2. Use of the Service

Our Service is provided to you for your personal and private use. You agree not to use the Service for any illegal or unauthorized purpose. You agree to comply with all laws, rules, and regulations applicable to your use of the Service.

You agree not to:

- Use the Service to send unsolicited spam.
- Use the Service to distribute malware, viruses, or any other harmful software.
- Engage in any activity that infringes on the rights of others, including intellectual property rights.
- Attempt to gain unauthorized access to our systems or engage in any activity that disrupts, diminishes the quality of, interferes with the performance of, or impairs the functionality of, the Service.

We reserve the right to terminate or suspend your account without prior notice if you violate these Terms.

# 3. Payments, Subscriptions, and Refunds

- **A. Subscriptions:** Our Service is offered on a subscription basis. You can choose the subscription period and payment method at the time of purchase.
- **B. Automatic Renewal:** Your subscription will automatically renew at the end of each billing cycle unless you cancel it. By purchasing a subscription, you authorize us to charge your chosen payment method for the renewal term.

- **C. Price Changes:** We reserve the right to change our subscription prices. We will provide you with reasonable prior notice of any price changes.
- **D. Refunds:** We offer a 30-day money-back guarantee for your initial purchase. If you are not satisfied with our Service, you can request a full refund within 30 days of your purchase by contacting our support team at **contact@taoprivatenetwork.com**. Refunds are not available for recurring subscription payments.

### 4. Service Availability

We strive to make our Service available to you at all times but cannot guarantee that the Service will be uninterrupted or error-free. We are not liable for any loss or damage caused by a total or partial interruption of the Service.

## 5. Limitation of Liability

To the maximum extent permitted by law, Taofu B.V. shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from (a) your access to or use of or inability to access or use the Service; (b) any unauthorized access to or use of our servers and/or any personal information stored therein.

## 6. Governing Law and Jurisdiction

These Terms shall be governed and construed in accordance with the laws of The Netherlands, without regard to its conflict of law provisions.

Any disputes arising out of or in connection with these Terms shall be submitted to the exclusive jurisdiction of the courts of Amsterdam, The Netherlands.

# 7. Changes to These Terms

We reserve the right to modify these Terms at any time. We will provide you with notice of any material changes by posting the updated Terms on our website and, where appropriate, by sending you an email. Your continued use of the Service after such changes constitutes your acceptance of the new Terms.

#### 8. Contact Us

If you have any questions about these Terms, please contact us at **contact@taoprivatenetwork.com**. All support and inquiries are handled exclusively via email.